KYTC - Professional Services Application

External (Non-KYTC) User Authorization

Please contact Jason Landes with any questions: jason.landes@ky.gov

PSR2: Application Access – External (Non-KYTC) Users Authorization

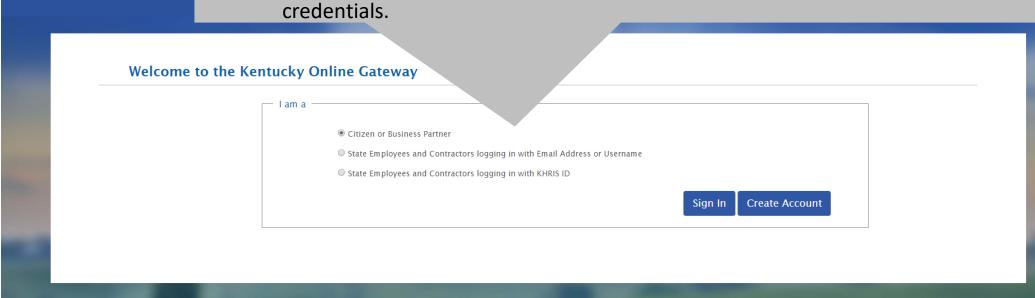
Brief: The purpose of this presentation is to provide external (non-KYTC) users a step-by-step walkthrough of how to request access to the new KYTC Professional Services application.

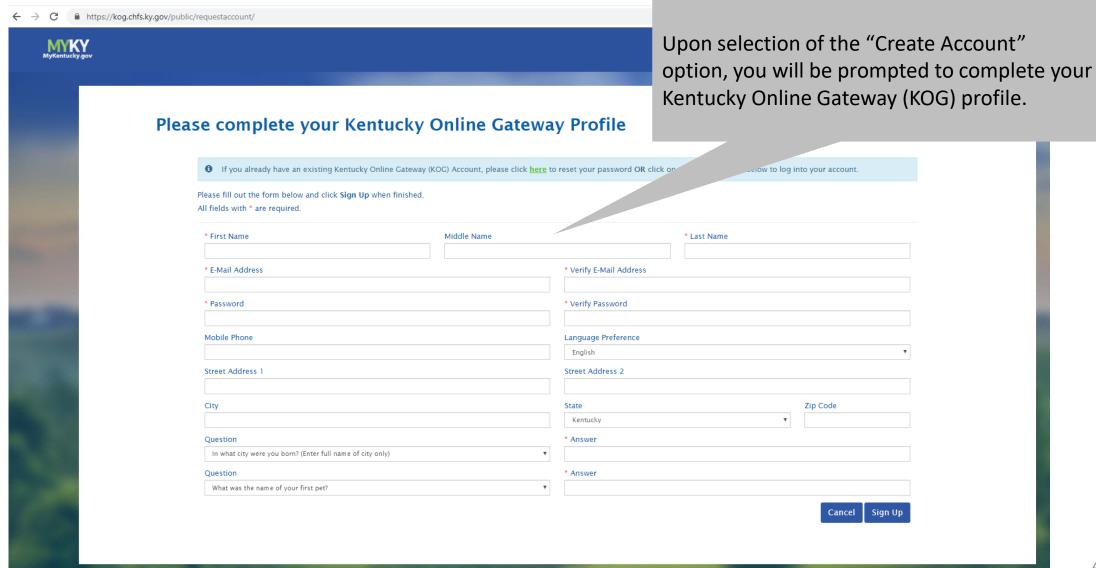
External (non-KYTC) users are required to have a Kentucky Online Gateway (KOG) profile, prior to accessing the KYTC Professional Services application.

We request that you sign-up for a KOG profile, so that you can then request access to the Professional Services application. Directions for requesting access are outlined in the following slides...

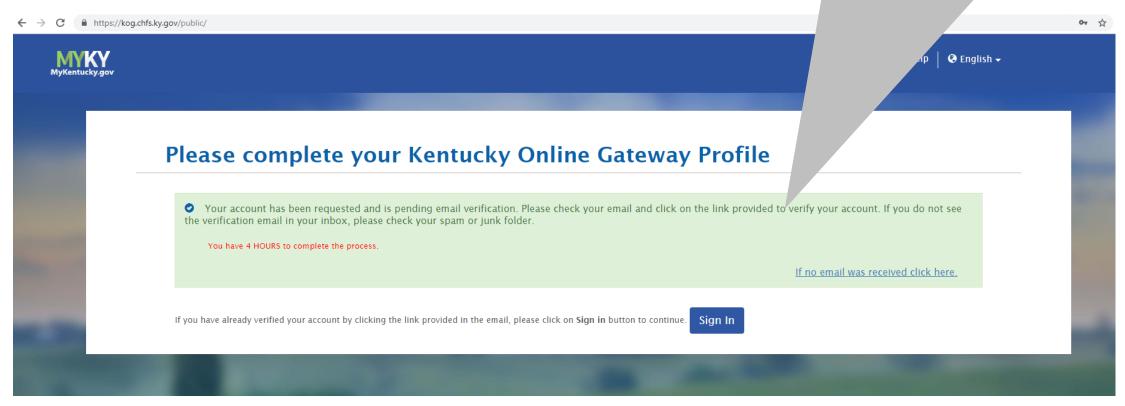
https://ssointernal.chfs.ky.gov/add

- All first time users of the Professional Services application will be required to request access.
- The first step in requesting access is to type in the following URL into your Web browser of choice: https://apps.transportation.ky.gov/professionalservices
- Note: We recommend that you use Google Chrome for this application: https://www.google.com/chrome/
- You will be navigated to the Kentucky Online Gateway (KOG) site: https://kog.chfs.ky.gov/home/
- As an External (non-KYTC) user, you will need to sign-up for a KOG profile to access the Professional Services application.
- Simply select the "Citizen or Business Partner" option, then "Create Account" to begin the sign-up process.
 - Note: A user with an existing KOG account can simply select "Sign In" option to enter their KOG credentials





- Upon successful entry of your Kentucky Online Gateway (KOG) profile, you will see messaging indicating that your pending account requires email verification.
- You will need to access the email account that you used when filling out your KOG profile request.
 - Note: You may need to check your email account's spam or junk folders.



Account Verification Inbox x



KOG_DoNotReply <KOG_DoNotReply@ky.gov>
to me ▼

Jason M Landes (jasontesting2019@gmail.com),

This email is to help you complete the last step of account set-up.

Your Citizen account username is: jasontesting2019@gmail.com

Click on the below link now, to activate your account.

https://kog.chfs.ky.gov/public/fwlink/?linkid=f175655e-f8ef-4550-b3f5-a8142391609c

Click here for Help Desk contact information

Kentucky Online Gateway

NOTE: Do not reply to this email. This email account is only used to send messages.

Privacy Notice: This email message is only for the person it was addressed to. It may contain restricted and private information. You are forbidden to use, tell, show, or send this information without permission. If you are not the person who was supposed to get this message, please destroy all copies.

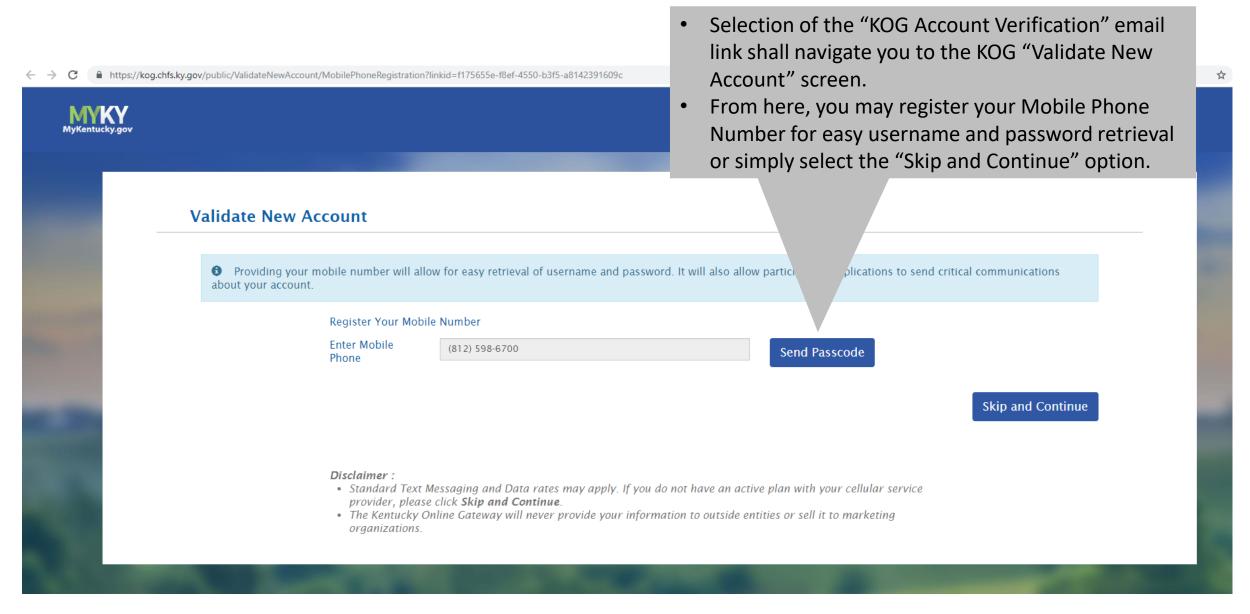
The body of the "KOG Account Verification" email shall contain a link that will need to be clicked on to complete the verification of your KOG account.

08:58 (2 minutes ago)

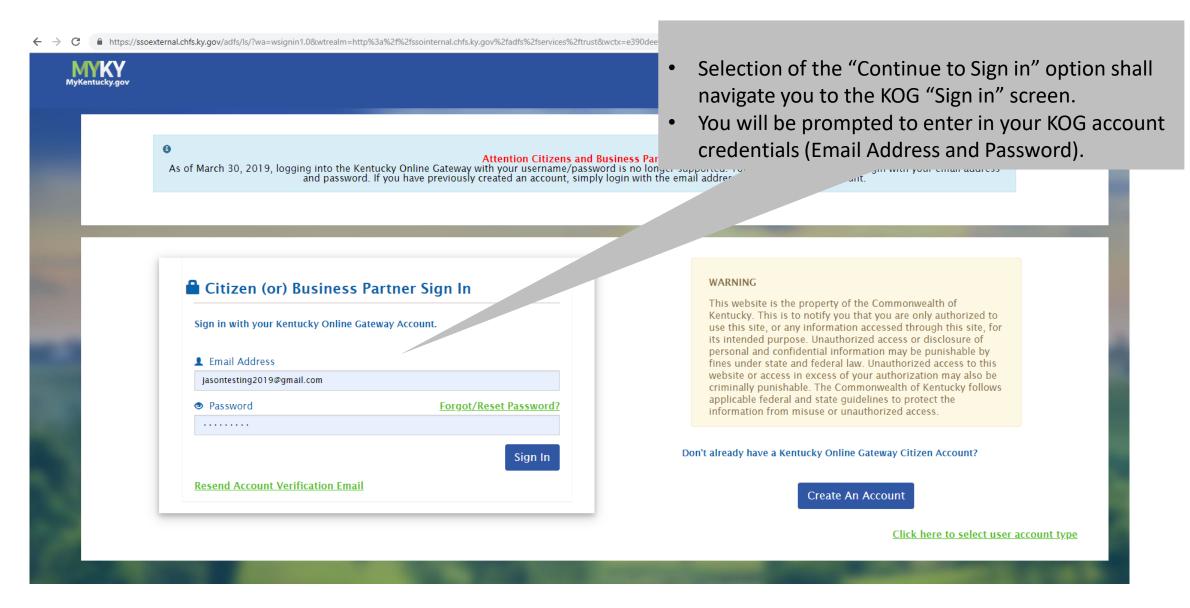






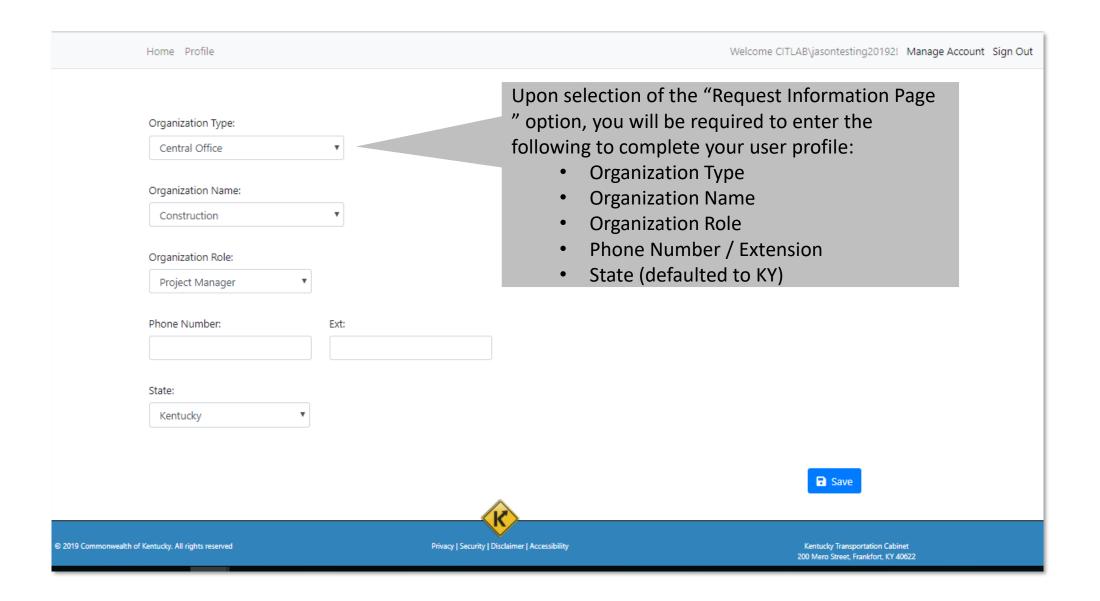


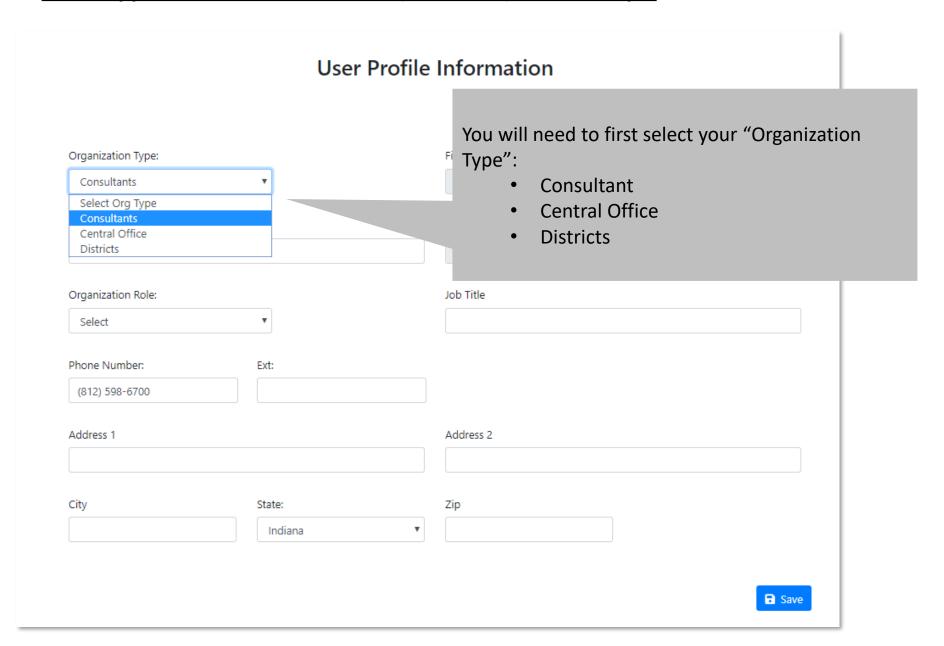
Selection of the "Skip and Continue" option shall navigate you to the KOG "Validate New Account" screen. To complete your KOG account validation, select the "Continue to Sign in" option. â https://kog.chfs.ky.gov/public/ValidateNewAccount/SkipContinue?linkid=f175655e-f8ef-4550-b3f5-a8142391609c Validate New Account Click on the button below to Sign in now and complete the final step of the account creation process. Continue to Sign in



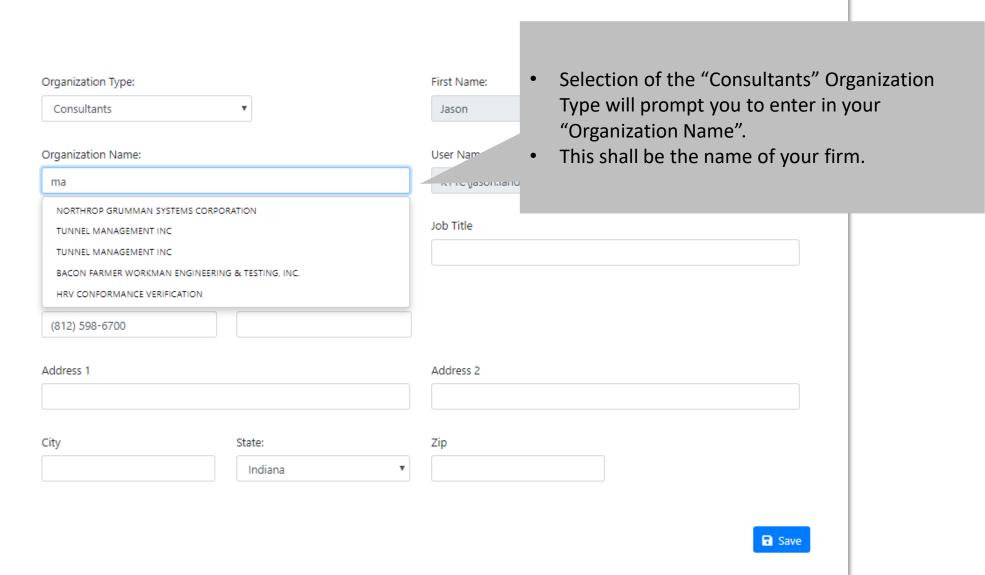
Professional Services Home Profile Welcome CITLAB\JasonLandesExternal! Manage Account Sign Out **Request Authorization Instructions** First time Internal and External Users: Please click on the link below and fill out the form so that your request for access to Professional Services can be processed. Request Information Page Upon successful entry of your KOG account credentials, you will

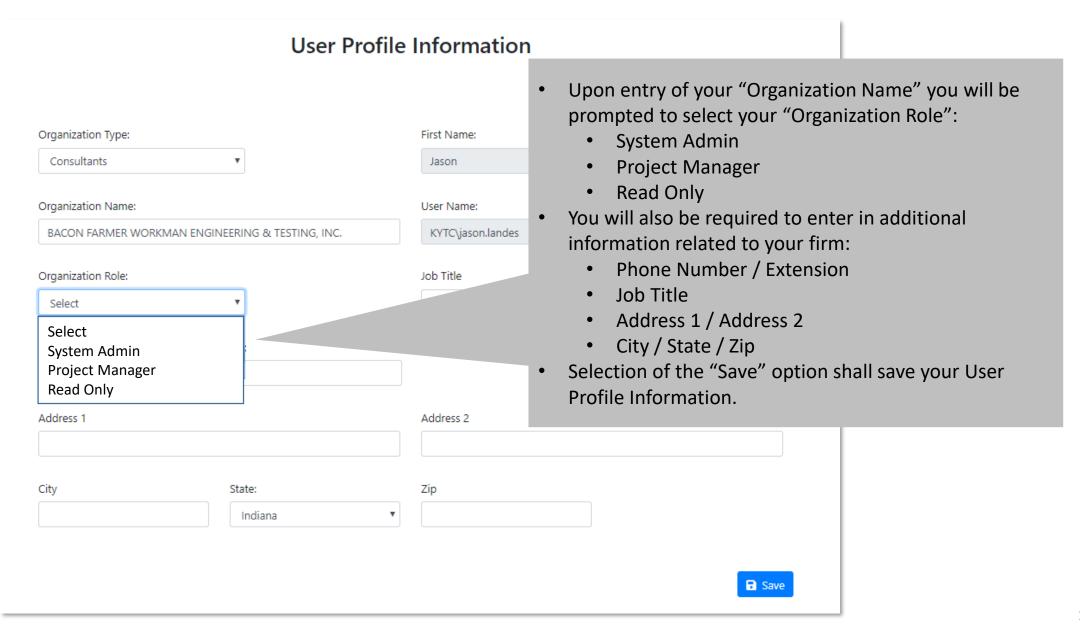
- then be navigated to the Professional Services application to complete your user authorization request.
- You will now need to enter in your "User Profile Information" that will identify the type of user access you will have within the application.
- Select the "Request Information Page" option.

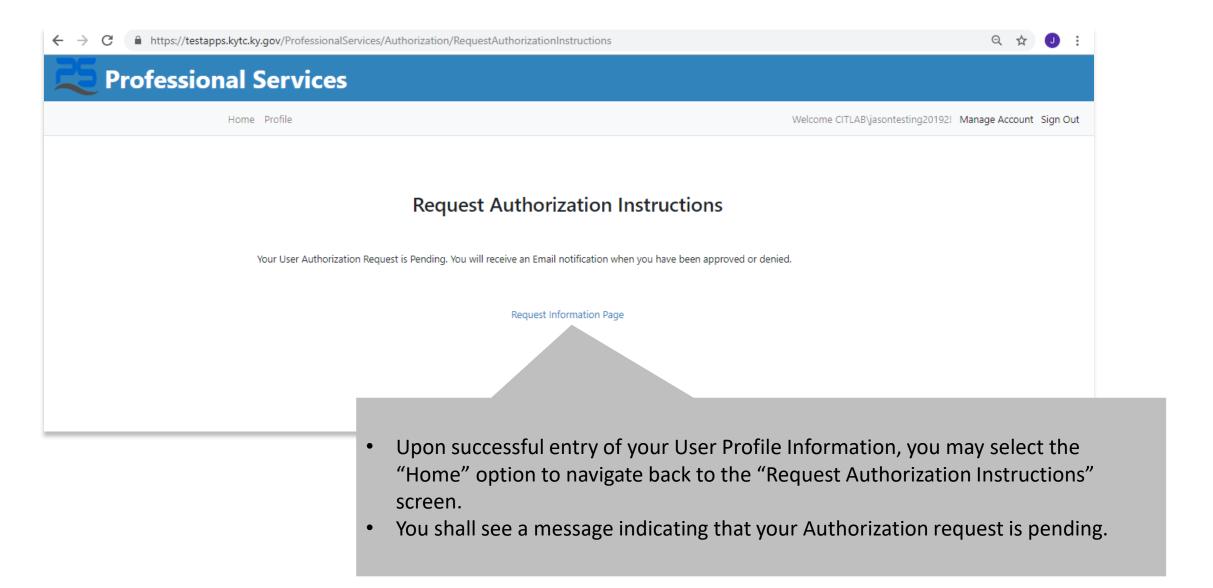




User Profile Information







Professional Services - Access Approved

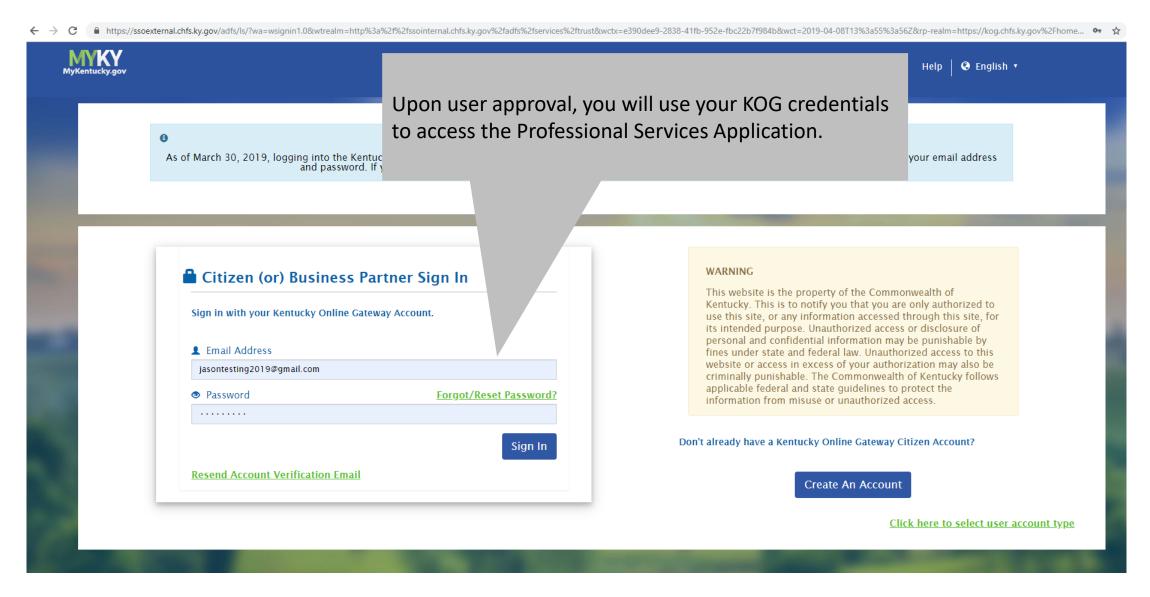
Yesterday at 8:15 AM

From no-reply@ky.gov >

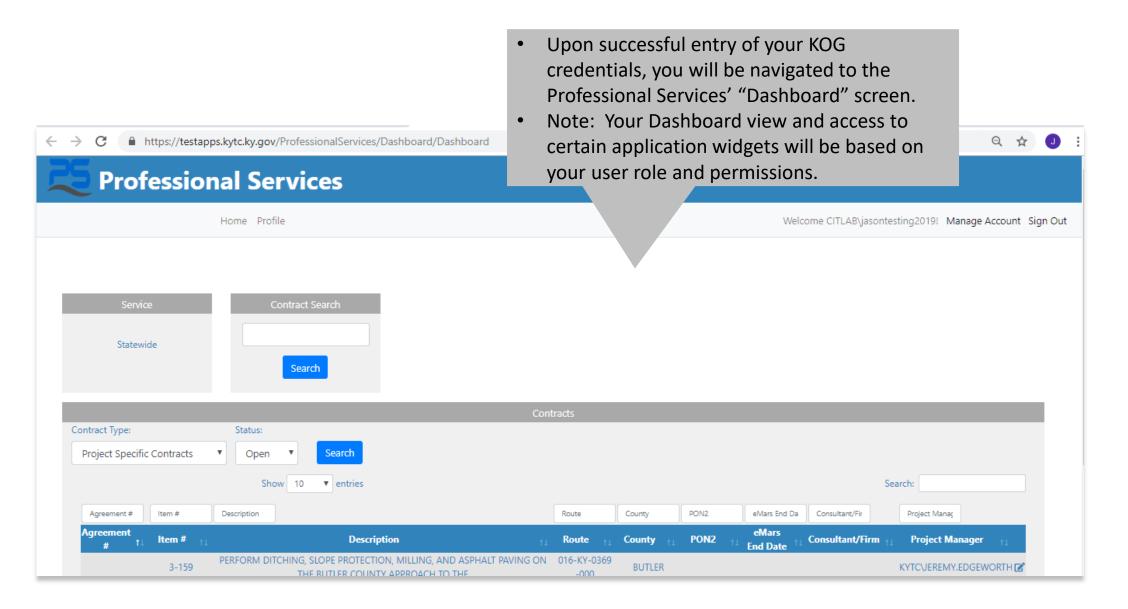
Your request for access to the Professional Services Application has been approved.

Upon approval of your access request to the Professional Services Application, you shall receive an email confirmation.

PSR2: Application Access – External (Non-KYTC) User – KOG Sign in



<u>PSR2: Application Access – External (Non-KYTC) User – Dashboard Screen</u>



Thank your for completing this walk-through!

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